

The City of Fayette, Iowa

City of Fayette
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Andrew J. Wenthe, Mayor
Kris McGrane, City Administrator/Clerk

City Hall Office Hours:
Monday – Friday, 8AM-Noon & 1PM-4PM
Phone/FAX: 563-425-4316

2/25/2019

Dear Fayette Resident,

The Fayette City Council has taken the necessary steps to change the quarterly utility billing to monthly billing. This change will officially start on March 1, 2019. You should receive your last quarterly utility bill by March 15th (which will include the months of December, January and February) and will be due on April 15th. You will receive your first monthly utility bill at the beginning of April for the month of March and it will also be due on April 15th. If you are signed up for automatic payments, the transfer will take place the second Monday of April (April 8th). Below are some of the changes you should be aware of as we switch to monthly billing:

- The rates have changed to the following

	<u>From (Quarterly)</u>		<u>To (Monthly)</u>
Storm Water	\$3		\$1
Water 1 st 500 Cubic Feet (CF)	\$39.54 (minimum)	1 st 150 CF	\$12 (minimum)
Next 1,000 CF	\$44.90 per 1,000 CF	All over 150 CF	\$0.046 per cubic foot
Next 1,000 CF	\$42.30 per 1,000 CF		
Next 1,000 CF	\$39.70 per 1,000 CF		
All over 4,500 CF	\$50.10 per 1,000 CF		
Sewer 1 st 500 CF	\$61.49 (minimum)	1 st 150 CF	\$18.45 (minimum)
All over 500 CF	\$85.95 per 1,000 CF	All over 150 CF	\$0.086 per cubic foot
Recycling	\$8.40		\$2
Landfill	\$11.25		\$4.55
Yard Waste	\$4		\$1.35
<u>NEW Water/Sewer Fee</u>			<u>\$10</u>
Approximate Minimum Residential			
Utility Bill (including tax)	\$130.05		\$50.07

- There will be a water and sewer infrastructure and administration fee of \$10 per month, per account. It is important to keep our water and sewer systems safe and up-to-date to meet all the state and DNR requirements. Many cities implement these types of fees when they must pay for unplanned or unexpected infrastructure or improvements to their water or sewer utilities. The Fayette City Council feels now is the best time to start implementing this fee in Fayette in hopes to start saving for future improvements. By starting this now, it will hopefully decrease the chance of significant water or sewer rate increases when unplanned repairs or improvements to the water and sewer are needed.
- Water and sewer rates will continue to automatically increase at 2% per year on June 1st.
- Utility bills will be prepared and issued on or before the first day of each month, starting April 1st.
- Utility bills will be due before 8AM on the 15th day of the month, or by 8AM on the following Monday if the 15th falls on a Saturday or Sunday. Bills not paid when due shall be considered delinquent and a one-time payment penalty of 6% of the amount due shall be added to each delinquent bill. ACH customers will not be assessed a late charge unless the payment is considered insufficient for payment. The non-sufficient funds payment (NSF) will be treated as a non-payment and subject to late fee charges and a \$25 charge.
- Fayette City Hall will no longer make courtesy calls or send emails to residents informing them of water shut-off days. The shut-off notice that is mailed out will be the only notification to residents and water shut-off will occur on the date listed on the shut-off notice. If water is shut-off due to non-payment, a \$35 turn-on fee will be assessed to the bill and must be paid prior to getting the water turned back on.
- If you are interested in any of the following options, please contact Fayette City Hall or fill out an application at www.fayetteiowa.com:
 - o Automatic payments (ACH), where the City pulls the ACH payment to be drawn automatically from your bank account. There is no cost to you to sign-up for this service.
 - o Online payments with a credit card or bank transfer, where you log on to the city's website and personally make your payments. There is a fee of \$1.50 or 2.5% of the total payment, whichever is greater, per online payment that is charged at the time of your transaction.
 - o Receive your bill by e-mail instead of the postcard you receive in the mail.

If you have any questions, please contact Fayette City Hall.

Thank you,



Kris McGrane
City Administrator/Clerk